

BOOK WITH CONFIDENCE DURING COVID-19

We're here to help

More than ever, your holiday is a time to relax and the last thing you need is stress during the booking process, or if your plans have to change due to COVID-19. You can feel confident booking with us thanks to our increased flexibility and our booking protection.

Your booking protection

Our flexible rescheduling

Contact your agent for help if you didn't book directly with us.

If you are unable to get to your departure destination due to COVID-19 disruption, you can:

- **Reschedule without a fee** for alternative dates within 12 months following your original departure date. Any monies paid will be transferred to your new booking
- **Receive a credit note** for any monies paid which you can use towards a future charter within 12 months of your original departure date.

Rescheduled charters are subject to current pricing. You will have to pay the difference if the booking is more expensive and there will not be a refund if the booking is less expensive.

Our policy activates when there is the following COVID-19 disruption after you have made your booking: border closures, a government advisory listed on their websites against travelling to your destination. or restrictions preventing us from operating your charter at the departure destination.

This policy does not cover vaccination as an entry requirement. If you are unvaccinated – please check your destination's requirements before booking

The following does not qualify as disruption:

- Failure to provide a negative COVID-19 test to enter the country you are visiting
- A requirement to quarantine to enter the country you are visiting or to return home.

In these cases, our usual cancellation terms apply but we recommend you purchase COVID-19 cancellation insurance when booking.

The health and safety of our customers, staff and partners are a priority at Sun Sea Sailing.

We look forward to welcoming you on board of Yours Truly!